

## FY 2010 Results

Jakarta, 28 February 2011



♦ FY 2010 Results

• "Do Good" 2010

Company Update

### **Executive Summary**



- Loans grew 48%
- Customer Deposits grew 38%; Total Funding (incl. Bond) grew 50%
- LDR at 91%; while Loan to Funding ratio at 81%
- Net Interest Margin at 14.0%
- NPL maintained at low level of 1.1%
- NPAT reached IDR 837 bio or increased 99%
- CAR (including Operational Risk) at 23.4%

## **Balance Sheet Highlights**



IDR billion	Dec '09	Dec '10	ΔΥοΥ	Mar '10	Jun '10	Sep '10	Dec '10
Cash & BI	1,371	2,949	115%	1,538	1,880	2,020	2,949
SBI & Placement	3,967	7,385	86%	3,761	5,154	5,971	7,385
Loans (gross)	15,723	23,328	48%	17,675	20,066	21,824	23,328
- Pension	13,001	18,256	40%	14,114	15,696	17,156	18,256
- Micro	2,298	4,634	102%	3,128	3,926	4,222	4,634
- Others <sup>*</sup>	424	439	4%	433	444	447	439
Allowance for losses	(269)	(341)	27%	(303)	(290)	(308)	(341)
Customer Deposits	18,515	25,526	38%	20,194	22,351	24,484	25,526
Borrowings	789	3,359	326%	820	2,041	2,242	3,359
Total Funding	19,304	28,885	50%	21,014	24,393	26,726	28,885
Equity	2,038	4,217	107%	2,200	2,426	2,648	4,217
Total Assets	22,272	34,523	55%	24,248	28,059	30,760	34,523

<sup>\*</sup> include staff loans (for car & housing) and syariah financing

### **Profit & Loss Highlights**



2009	2010	∆YoY	1Q '10	2Q '10	3Q '10	4Q '10
3,608	5,605	55%	1,178	1,333	1,498	1,595
1,645	2,066	26%	434	469	559	605
1,963	3,539	80%	745	865	939	990
379	135 <sup>*</sup>	-64%	23	30	35	47
2,342	3,674	57%	768	894	974	1,038
1,675	2,159	29%	492	547	566	555
667	1,515	127%	276	348	408	483
31	369	1071%	52	69	114	134
622	1,127	81%	221	264	292	349
420	837	99%	164	195	218	260
	3,608 1,645 1,963 379 2,342 1,675 667 31 622	3,608 5,605 1,645 2,066 1,963 3,539 379 135* 2,342 3,674 1,675 2,159 667 1,515 31 369 622 1,127	3,608       5,605       55%         1,645       2,066       26%         1,963       3,539       80%         379       135*       -64%         2,342       3,674       57%         1,675       2,159       29%         667       1,515       127%         31       369       1071%         622       1,127       81%	3,608       5,605       55%       1,178         1,645       2,066       26%       434         1,963       3,539       80%       745         379       135*       -64%       23         2,342       3,674       57%       768         1,675       2,159       29%       492         667       1,515       127%       276         31       369       1071%       52         622       1,127       81%       221	3,608       5,605       55%       1,178       1,333         1,645       2,066       26%       434       469         1,963       3,539       80%       745       865         379       135*       -64%       23       30         2,342       3,674       57%       768       894         1,675       2,159       29%       492       547         667       1,515       127%       276       348         31       369       1071%       52       69         622       1,127       81%       221       264	3,608       5,605       55%       1,178       1,333       1,498         1,645       2,066       26%       434       469       559         1,963       3,539       80%       745       865       939         379       135*       -64%       23       30       35         2,342       3,674       57%       768       894       974         1,675       2,159       29%       492       547       566         667       1,515       127%       276       348       408         31       369       1071%       52       69       114         622       1,127       81%       221       264       292

#### Notes:

- \* due to reclassification of loan related fee income to NII (implementation of PSAK 50/55)
- \*\* due to one time adjustment for recognition of un-amortized fee portion of paid-off pension loans; Q4 Normalized NII: IDR 961 bio and NPAT: IDR 238 bio



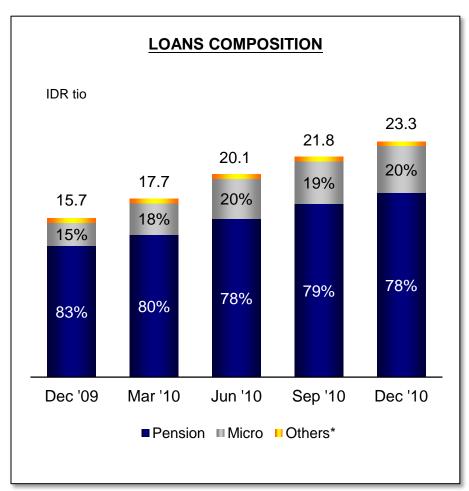
%	FY '09	FY '10	1Q '10	2Q '10	3Q '10	4Q '10
NIM	12.2	14.0	14.3	14.5	13.7	13.4*
Cost to Income	72	59	64	61	58	53 <sup>*</sup>
LDR (end of period)	85	91	88	90	89	91
Loan to Funding	81	81	84	82	82	81
Liquid Asset Ratio	29	40	26	31	33	40
NPL	0.5	1.1	0.6	0.9	1.0	1.1
Cost of Credit/Avg. Loan	0.3	1.8	1.2	1.5	2.2	2.4
LLP/NPL	336	128	269	169	143	128
ROA (before tax)	3.4	4.0	3.8	4.0	3.9	4.2 <sup>*</sup>
ROE (after tax)	23.3	32.5	30.9	34.0	34.5	34.9 <sup>*</sup>
CAR (credit & ops risk)	18.5	23.4	17.6	16.7	15.2	23.4

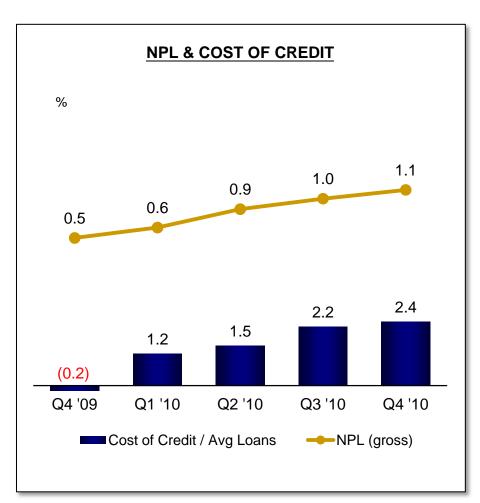
### Note:

<sup>\*</sup> due to one time adjustment for recognition of un-amortized fee portion of paid-off pension loans; Q4 Normalized NIM: 13.0%, Cost to Income: 55%, ROA: 3.9% and ROE: 29.2%

### **Loans Composition & Portfolio Quality**



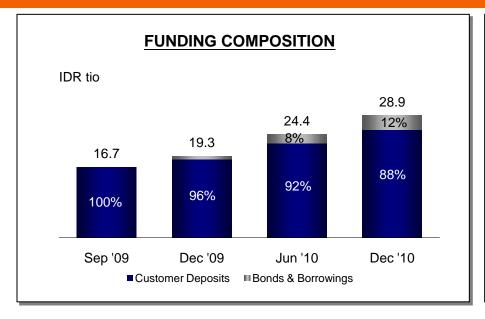


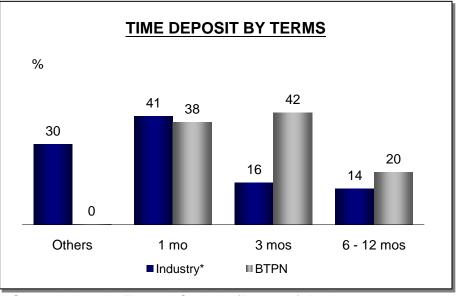


<sup>\*</sup> include staff loans (for car & housing) and syariah financing

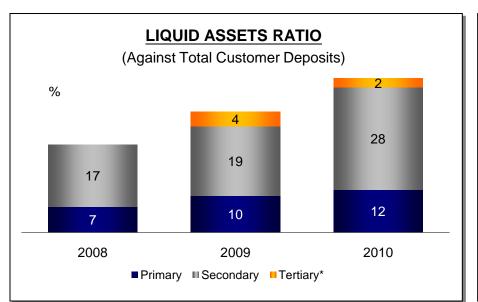
## **Strong Liquidity Reserves, Diversified Funding Sources**

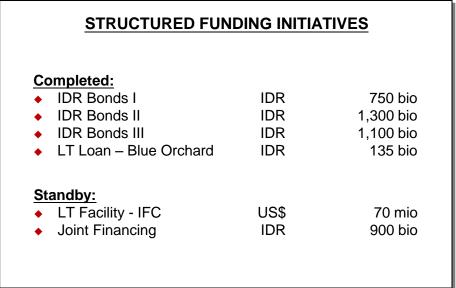






<sup>\*</sup> Source: Indonesia Financial Statistics (Dec 2010), Bank Indonesia

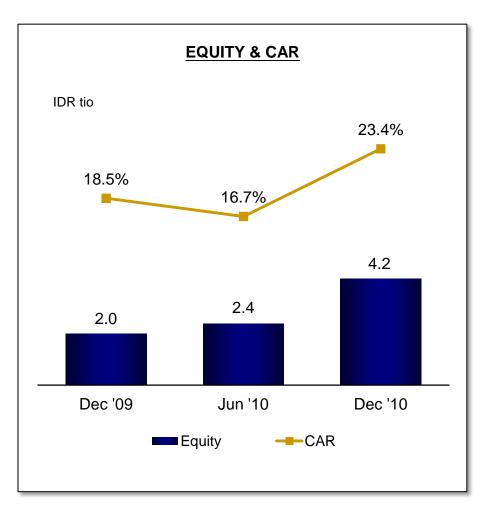


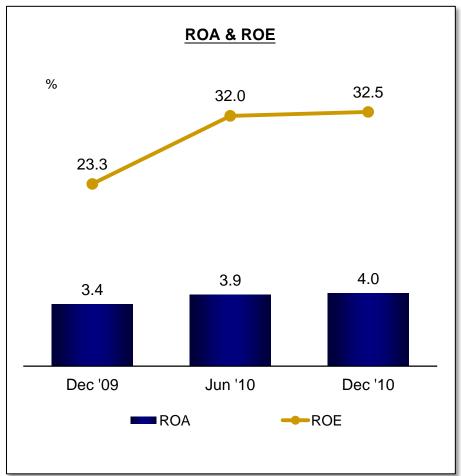


<sup>\*</sup> Standby facilities from IFC

## **Strong Capital & Profitability**

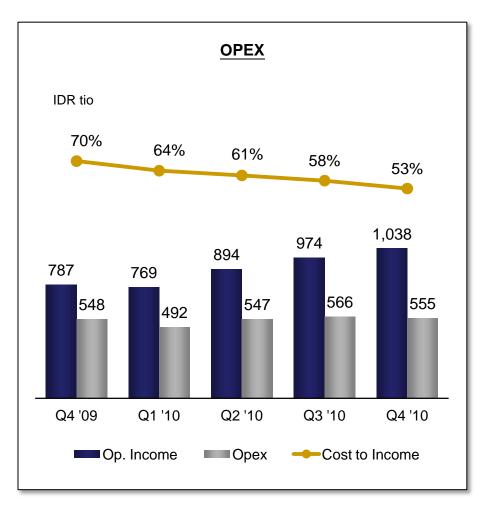


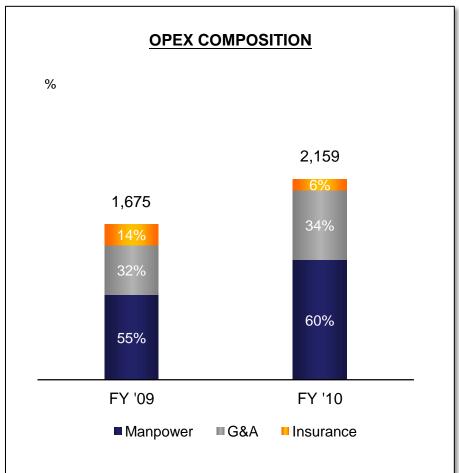




### **Cost to Income continue to improve**









♦ FY 2010 Results

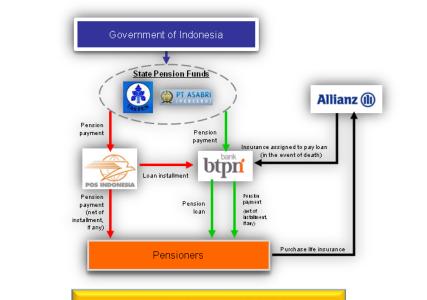
• "Do Good" 2010

Company Update

# Differentiated Business Models – Integrated CSR as part of Our UVP







## DO GOOD

## Capacity to Grow (C2G)

Training Programs



Information Sharing



Micro Biz Franchise



mitra usaha rakyat

## DO WELL



## UVP People - Business Planning - Operations - Branch Roll Out - Recruitment & Training - Risk Management

Strategic Intent Expected Financial

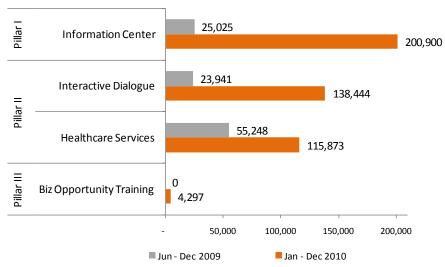
## Pension Business: Integrate CSR as part of the UVP





### > 450,000 Pensioners served with CSI = 89%





# sehaz Sejahtera

#### **I. Information Center**

Provide value-added information for pensioners, prepensioners and their families

#### **II. Consultation Program**

Provide consultation services through interactive dialogues and basic health care services involving healthcare & well-being professionals

#### **III. Business Opportunity**

Provide information on business opportunities and training on how to manage a business

## Micro Business: Integrate CSR as part of the UVP







### ☐ Training Modules

- 4 available modules:
  - Practical Financial Management
    - 3,630 classes; ~50,000 customers
    - 96% net promoter score
  - Inventory Management
    - 1,228 classes; 17,907 customers
  - Marketing Management
    - 1,226 classes; 18,823 customers
  - Sales Management
    - 427 classes; 7,254 customers
- 150 certified trainers

#### **☐** Micro Biz Franchise

- Electronic Voucher Retailer (PULSAMU)
- 1,587 packages taken; IDR1.2 bio trx volume/month

### **□** Buy-Sell Information

- 150,420 product advertisements in the system
- · accessible in all micro branches
- ~1.5 mio copies of "Warta" bulletin distributed to customers



♦ FY 2010 Results

- "Do Good" 2010
- Company Update



# Long-Term Funding

Completed the 3<sup>rd</sup> issuance of IDR 1.1 tio Senior Unsecured Bonds with 3 and 5 years tenor on Dec 23, 2010.

### Rights Issue

To strengthen its capital base, BTPN had conducted Rights Issue in December 2010. Number of new shares issued were 188.8 million (1 new for every 5 existing shares) which raised IDR 1.3 tio of new capital. CAR increased to 23.4% at end of Dec 2010.

# Stock Split Plan

BTPN will conduct stock split (ratio: 1 to 5), raising number of shares from 1.13 bio to 5.66 bio, to increase liquidity of shares and trading volume.



## **THANK YOU**